

PRICELIST FOR DOMESTIC COURIER SERVICES

MAIN SERVICES				
SERVICES	Door-to-Door (up to 2 kg)	Reception to Door (up to 2 kg)	Per extra kg	Indicative Delivery Time (working days)
INTERCITY - Within the city	6,00 €	5,00€	2,25 €	1
DOMESTIC - City to city				
• To the mainland of Greece	12,00 €	10,00 €	3,00 €	1-2
• To the islands of Greece	12,50 €	10,50 €	4,25 €	1-3
• Within Crete	7,96 €	7,96 €	2,27 €	1-3

ADDITIONAL SERVICES (extra charges)	
SERVICES	Charge
Cash on delivery	4,54 €
Saturday Delivery	2,52 €
Morning delivery (usually up to 10:00) or time restraint on a 3hour basis (if applicable) ¹	3,73 €
Purchase	6,20 €
Courier waiting per hour (beyond 10 minutes)	18,15 €
Return of reference number to the sender	New shipment
Acceptance / delivery in national holidays or bank holidays	48,39 €
Distant regions of the Prefecture of Thessaloniki	3,72 €
Distant / Remoted areas of the countryside ²	7,44 € / 11,16 €
--Extra charge for delivery to inaccessible regions on the following day (only for mainland destinations)	25,00 €

Note: VAT 24% included in the above rates.

¹ Following an agreement.

² Delivery in 1 - 2 days more.

SAME DAY DELIVERY									
Charges up to 2 kg									
€	1	2	3	4	5	6	7	8	ZONE WITHIN ATTICA
1	8,06	13,11	13,11	13,11	17,04	17,04	24,70	24,70	Zone 1: Inner exclusion traffic zone of Athens
2	13,11	13,11	15,13	15,13	17,04	19,75	27,32	27,32	Zone 2: Vironas, Dafni, Agios Dimitrios, Ilioupoli, Argiroupoli, Alimos, P.Faliro, N.Smyrni, Kallithea
3	13,11	15,13	13,11	17,04	18,04	18,04	27,32	24,70	Zone 3: Marousi, Halandri, Holargos Papagou, Agia Paraskeui, Ampelokoipi Zografou, Kessariani, N.Kosmos, Kypseli, Patisia, Galatsi, Psychiko, Filothei, N.Ionia, N.Philadelfia
4	13,11	15,13	17,04	13,11	18,04	18,04	24,70	31,56	Zone 4: Peristeri, Haidari, Aigaleo, Korydalos, Rentis, Tayros, Nikaia, Moshato, N.Faliro Peiraias, Amfiali, Keratsini, Drapetsona Perama
5	17,04	17,04	18,04	18,04	17,04	24,70	31,56	27,32	Zone 5: Elliniko, Glyfada, Voula Vouliagmeni, Varkiza, Terpsithea
6	17,04	19,75	18,04	18,04	24,70	17,04	27,32	27,32	Zone 6: Agios Stefanos, N.Erythraia, Kifisia, Ekali, Lykovrisi Penteli, Metamorfosi, Irakleio, Pefki, Melissia, Vrilissia, Petroupoli, N.Liosia, Agioi Anargiroi
7	24,70	27,32	27,32	24,70	31,56	27,32	27,32	35,49	Zone 7: Aspropyrgos, Elefsina, Mandra, Magoula, Phyli, Aharnai, Ano Liosia, Zefiri, Kamatero
8	24,70	27,32	24,70	31,56	27,32	27,32	35,49	27,32	Zone 8: Gerakas, Pallini, Pikermi, Glyka Nera, Spata, Paiania, Koropi, Vari

€	1	2	3	4	5	ZONE WITHIN THESSALONICA			
1	7,06	7,81	7,81	10,69	12,40	Zone 1: Centre			
2	7,81	7,06	8,93	10,69	14,31	Zone 2: Faliro, Kato Toumpa, Harilaou, Pylea			
3	7,81	8,93	7,06	14,01	12,40	Zone 3: Eyosmos, Neapoli, Kordelio			
4	10,69	10,69	14,01	10,69	19,75	Zone 4: Themi, Triadi, Panorama, Agia Triada			
5	12,40	14,31	12,40	19,75	12,40	Zone 5: Sindos, Kaloxori, Diavata			
Per extra kg						2,52 €			

SAME DAY DELIVERY WITHIN THE OTHER CITIES			
INTERCITY - Within the city (up to 2 kg):	7,66 €	Per extra kg:	2,52€
DOMESTIC - City to city:	Following an agreement.		

Note: VAT 24% included in the above rates.

PRICELIST FOR INTERNATIONAL SERVICES

INTERNATIONAL EXPRESS PRICELIST (outbound)											
ZONES											
EXPRESS ENVELOPE	E.U.					NON E.U.					
	1	2	21	22		3	31	4	5	6	7
	36.95	38.07	38.19	39.06		32.40	31.15	33.40	30.30	34.45	38.10
WEIGHT											
DOCUMENTS	0.5	52.82	54.25	65.53	65.53	46.25	44.35	47.50	42.95	48.95	55.25
	1.0	65.78	67.58	79.92	81.41	58.15	55.75	61.00	54.75	63.40	72.45
	1.5	78.68	80.91	94.24	97.28	70.05	67.20	74.45	66.55	77.85	89.65
	2.0	91.57	94.24	108.56	113.21	81.95	78.65	87.90	78.35	92.25	106.90
	2.5	104.47	107.57	122.95	129.08	93.85	90.05	101.35	90.15	106.70	124.10
PARCELS	0.5	52.82	54.25	65.53	65.53	62.30	58.95	63.55	57.95	65.30	71.90
	1.0	65.78	67.58	79.92	81.41	74.20	70.20	76.80	69.65	79.65	88.80
	1.5	78.68	80.91	94.24	97.28	86.15	81.45	90.10	81.35	94.00	105.70
	2.0	91.57	94.24	108.56	113.21	98.15	92.75	103.40	93.05	108.35	122.55
	2.5	104.47	107.57	122.95	129.08	110.10	104.05	116.70	104.75	122.75	139.45
	3.0	112.96	116.31	131.25	135.28	117.50	111.20	127.55	113.65	134.35	154.55
	3.5	121.58	124.99	141.73	145.08	124.95	118.30	137.45	121.50	145.40	168.00
	4.0	130.08	133.73	152.27	154.81	132.35	125.40	147.25	129.35	156.45	181.45
	4.5	138.63	142.54	162.81	164.55	139.80	132.50	157.15	137.25	167.45	194.90
	5.0	147.13	151.22	173.29	174.34	147.20	139.55	167.05	145.05	178.50	208.35
	5.5	151.78	156.61	177.94	179.86	151.80	144.15	172.50	149.70	184.25	215.05
	6.0	156.43	162.01	182.59	185.32	156.40	148.65	178.05	154.35	190.10	221.75
	6.5	161.08	167.40	187.18	190.84	160.95	153.20	183.50	159.00	195.85	228.40
	7.0	165.66	172.79	191.83	196.35	165.60	157.75	189.00	163.60	201.70	235.10
	7.5	170.38	178.19	196.42	201.87	170.20	162.25	194.50	168.25	207.45	241.75
	8.0	174.96	183.58	201.07	207.33	174.75	166.80	199.95	172.85	213.30	248.40
	8.5	179.61	188.98	205.65	212.91	179.35	171.40	205.50	177.50	219.05	255.10
	9.0	184.26	194.37	210.30	218.36	183.95	175.90	210.95	182.10	224.90	261.75
	9.5	188.91	199.76	214.95	223.88	188.55	180.45	216.45	186.75	230.65	268.45
	10.0	193.50	205.10	219.54	229.40	193.15	184.95	221.95	191.40	236.50	275.10
	11.0	200.51	213.34	227.97	238.20	200.45	192.10	231.60	199.50	247.85	287.35
	12.0	207.45	221.53	236.84	246.51	207.80	199.20	241.55	207.65	258.85	299.40
	13.0	214.40	229.71	245.64	254.82	215.10	206.30	251.55	215.70	269.80	311.50
	14.0	221.40	237.89	254.51	263.13	222.40	213.40	261.50	223.85	280.85	323.55
	15.0	228.35	246.08	263.38	271.44	229.70	220.50	271.50	232.00	291.80	335.60
	16.0	235.29	254.32	272.12	279.74	237.05	227.60	281.40	240.10	302.80	347.60
	17.0	242.23	262.51	280.98	288.05	244.35	234.70	291.35	248.25	313.85	359.65
	18.0	249.24	270.63	289.79	296.42	251.65	241.80	301.35	256.35	324.80	371.70
	19.0	256.18	278.81	298.65	304.67	258.95	248.90	311.30	264.50	335.85	383.75
	20.0	263.13	287.06	307.46	313.04	266.35	256.00	321.30	272.55	346.80	395.80
	22.0	275.78	301.57	323.27	328.85	279.65	269.00	338.60	285.50	367.15	417.65
	24.0	288.42	316.01	339.02	344.66	293.00	282.10	355.85	298.40	387.60	439.45
	26.0	301.01	330.46	354.89	360.53	306.35	295.10	373.15	311.30	407.95	461.30
	28.0	313.66	344.97	370.64	376.34	319.75	308.15	390.50	335.55	428.35	483.15
	30.0	326.31	359.41	386.45	392.15	333.05	321.15	407.75	348.95	448.70	505.00
	35.0	357.00	386.14	425.01	425.13	361.70	354.05	463.75	390.55	508.95	571.65
	40.0	387.69	420.67	457.06	461.03	390.35	386.85	514.50	432.35	563.30	630.65
	45.0	418.44	455.14	489.18	496.93	418.95	419.70	565.20	474.15	617.65	689.65
	50.0	449.13	489.68	521.30	532.83	447.60	452.55	616.00	516.00	671.95	748.70
	55.0	479.88	524.21	553.41	568.73	476.15	473.95	666.70	557.75	726.30	807.70
	60.0	510.57	558.74	585.59	604.62	504.80	495.40	717.40	599.60	780.70	866.70
	65.0	541.26	593.28	617.64	640.58	533.45	516.80	768.15	641.40	835.00	925.70
	70.0	572.01	627.81	649.76	676.48	562.05	538.20	818.90	683.25	889.35	984.75
Up to 70 kg											
Per extra kg		8.17	8.97	9.28	9.66	8.02	7.68	11.69	9.76	12.70	14.06

Note: All the above prices are in euro.

The values for shipments to European Union (E.U.) Countries (Zones 1,2,21,22) are subject to VAT. 24% & included in the above rates.

Prices for shipments to countries outside European Union (E.U.) (Zones 3,31,4,5,6,7): a) are subject to 24% VAT when issued SPIs (business/professional) b) are not charged with VAT 24% when issued HRH (individuals). VAT 24% is not included in the above rates.

INTERNATIONAL ECONOMY PRICELIST (outbound)

ZONES								
E.U.					NON E.U.			
WEIGHT	1	2	3	4	1	2	3	4
1	46.75	51.58	56.30	82.96	66.10	66.35	73.55	80.50
2	58.84	65.66	71.24	101.80	87.30	88.70	99.95	107.90
3	70.99	79.73	86.24	120.59	101.00	102.80	119.75	131.05
4	83.14	93.87	101.31	139.44	114.75	116.95	139.50	154.20
5	95.36	107.88	116.31	158.22	128.40	131.10	159.30	177.30
6	99.70	112.59	121.27	167.52	135.85	138.70	168.05	187.85
7	104.04	117.24	126.23	170.93	143.20	146.35	176.85	198.35
8	108.38	121.95	131.25	179.86	150.60	153.95	185.60	208.85
9	112.72	126.60	136.15	188.91	157.95	161.60	194.40	219.35
10	117.06	131.38	136.34	197.84	165.40	169.25	203.20	229.85
11	121.46	136.03	141.17	206.83	169.75	175.15	211.65	230.75
12	125.80	136.65	145.89	215.76	174.05	181.10	220.15	239.15
13	130.14	140.31	150.66	224.81	178.40	187.05	220.95	247.60
14	134.48	144.83	155.37	233.74	182.70	187.60	229.15	255.95
15	135.16	149.42	160.15	242.67	187.10	192.35	237.35	264.40
16	138.57	153.95	164.92	251.66	191.40	198.10	245.55	272.80
17	142.66	158.53	169.63	260.59	195.70	203.80	253.75	281.25
18	146.69	163.12	174.47	269.64	200.10	209.50	261.95	289.60
19	150.78	167.65	179.18	278.57	204.40	215.25	270.15	298.05
20	154.88	172.17	183.95	287.56	208.75	221.00	278.40	306.45
21	158.97	176.70	188.73	296.42	212.75	226.75	283.60	313.80
22	163.06	181.29	193.44	305.41	216.75	232.45	288.90	321.15
23	167.09	185.88	198.21	314.28	220.75	238.20	294.10	328.55
24	171.12	190.40	202.93	323.14	224.75	243.95	299.40	336.00
25	175.21	194.93	207.76	332.07	228.80	249.65	306.55	343.45
26	177.32	196.29	209.13	337.47	232.75	255.40	313.70	351.30
27	179.30	197.66	210.49	342.86	236.75	261.15	320.85	359.15
28	181.35	199.02	211.85	348.25	240.80	266.85	328.00	366.95
29	181.85	200.38	213.22	353.65	244.85	272.60	335.15	375.25
30	184.70	203.11	216.75	359.04	248.80	278.35	342.30	383.60
31	188.73	207.20	221.22	363.13	252.80	284.00	349.45	391.90
32	192.70	211.36	225.74	369.15	256.80	289.75	356.60	400.25
33	196.73	215.51	230.21	377.39	260.85	295.50	363.75	408.55
34	200.76	219.67	234.67	385.58	264.85	301.25	370.90	416.90
35	204.79	223.82	239.20	393.82	268.85	306.95	378.05	425.20
40	210.61	230.89	246.82	422.22	287.20	334.90	414.85	463.95
45	216.81	237.96	254.39	450.49	305.55	362.90	451.65	502.70
50	223.08	245.09	262.01	478.83	323.90	390.90	488.45	541.45
55	229.34	252.15	269.64	507.16	342.30	418.85	525.30	580.20
60	235.60	259.16	277.26	535.43	360.65	446.85	562.10	618.95
65	241.80	266.23	284.83	563.83	379.00	474.80	598.85	657.70
70	248.12	273.30	292.52	592.16	397.35	502.75	635.65	696.45
75	258.85	284.52	304.73	620.43	423.65	530.70	672.45	735.20
80	269.58	295.74	316.94	648.77	449.85	558.75	709.30	773.95
85	280.30	306.96	329.16	677.16	476.15	586.70	746.10	812.70
90	291.09	318.12	341.43	705.44	502.40	614.65	782.90	851.45
95	301.82	329.34	353.65	733.77	528.70	642.60	819.70	890.20
100	312.54	340.57	365.92	762.10	554.95	670.60	856.50	929.05

Up to 100 kg

kg κιλό	3.12	3.40	3.66	7.61	5.54	6.70	8.56	9.29
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Note: All the above prices are in euro.

The values for shipments to European Union (E.U.) Countries (Zones 1,2,21,22) are subject to VAT. 24% & included in the above rates.

Prices for shipments to countries outside European Union (E.U.) (Zones 3,31,4,5,6,7): a) are subject to 24% VAT when issued SPIs (business / professional) b) are not charged with VAT 24% when issued HRH (individuals). VAT 24% is not included in the above rates.

INTERNATIONAL EXPRESS PRICELIST (inbound)

ZONES												
Express Envelope	E.U.					NON E.U.						
	1	2	3	31	32	4	41	5	6	61	7	8
	59.21	66.03	72.11	78.86	81.59	66.25	67.25	59.75	66.65	63.65	83.35	104.00

ZONES													
E.U.							NON E.U.						
	WEIGHT	1	2	3	31	32	4	41	5	6	61	7	8
DOCUMENTS	0.5	81.65	82.21	92.63	101.62	105.03	85.10	86.30	60.60	85.55	82.00	107.20	133.80
	1.0	91.39	92.50	103.60	112.90	116.75	96.15	95.95	71.30	96.95	93.85	121.45	151.65
	1.5	101.12	102.86	114.64	124.19	128.40	105.05	105.60	82.00	108.45	104.50	135.70	169.50
	2.0	110.79	113.15	125.67	135.47	140.06	114.00	115.20	92.65	119.90	115.20	149.95	187.35
	2.5	120.53	123.44	136.59	146.69	151.71	122.85	124.80	103.30	131.35	125.90	164.15	205.20

PARCELS	ZONES												
	E.U.					NON E.U.							
	WEIGHT	1	2	3	31	32	4	41	5	6	61	7	8
	0.5	81.65	82.21	92.63	101.62	105.03	85.35	86.75	61.70	90.20	86.25	112.60	140.90
	1.0	91.39	92.50	103.60	112.90	116.75	96.50	96.50	72.35	101.90	98.50	126.95	158.70
	1.5	101.12	102.86	114.64	124.19	128.40	105.50	106.25	83.00	113.55	109.20	141.35	176.55
	2.0	110.79	113.15	125.67	135.47	140.06	114.50	116.00	93.65	125.25	119.85	155.75	194.30
	2.5	120.53	123.44	136.59	146.69	151.71	123.50	125.70	104.35	136.90	130.50	170.15	212.10
	3.0	128.34	132.06	144.52	157.54	163.00	132.50	134.75	112.55	147.80	141.20	183.95	229.30
	3.5	136.09	140.62	152.46	168.39	174.28	141.45	143.80	120.65	158.65	151.40	197.75	246.50
	4.0	143.84	149.23	160.39	179.30	185.50	150.50	152.90	128.85	169.55	161.60	211.55	263.70
	4.5	151.65	157.79	168.27	190.15	196.73	159.50	161.90	137.00	180.45	171.80	225.40	280.95
	5.0	159.46	166.41	176.20	201.00	207.89	168.50	170.95	145.15	191.30	182.00	239.20	298.20
	5.5	165.11	172.48	183.09	210.49	217.50	176.20	178.80	150.95	202.00	192.20	252.50	314.80
	6.0	170.81	178.62	189.84	219.91	227.04	184.00	186.70	156.80	212.65	202.40	265.75	331.40
	6.5	176.51	184.70	196.73	229.40	236.65	191.75	194.50	162.60	223.30	212.60	279.05	348.05
	7.0	182.22	190.84	203.55	238.82	246.20	199.50	202.35	168.40	234.05	222.80	292.35	364.70
	7.5	187.92	196.91	210.43	248.31	255.81	207.25	210.20	174.20	244.70	233.00	305.65	381.35
	8.0	193.63	202.99	217.19	257.80	265.42	215.05	218.05	180.05	255.35	243.20	318.95	398.00
	8.5	199.33	209.13	224.07	267.16	274.97	222.75	225.90	185.80	266.05	253.40	332.25	414.65
	9.0	205.03	215.20	230.95	276.64	284.58	230.55	233.75	191.65	276.70	263.60	345.55	431.25
	9.5	210.74	221.28	237.77	286.07	294.19	238.30	241.60	197.45	287.35	273.80	358.85	447.90
	10.0	216.44	227.42	244.59	295.55	303.74	246.05	249.45	203.25	298.10	284.00	372.05	464.55
	11.0	225.25	238.08	255.50	311.80	320.66	259.55	263.35	214.85	314.55	300.50	393.35	490.75
	12.0	233.99	248.74	266.48	327.98	337.59	273.10	277.25	226.45	331.10	317.00	414.60	516.85
	13.0	242.79	259.41	277.39	344.29	354.52	286.60	291.20	238.10	347.65	333.50	435.80	543.05
	14.0	251.60	270.07	288.30	360.47	371.38	300.15	305.15	249.70	364.20	349.95	457.10	569.20
	15.0	260.34	280.74	299.21	376.71	388.31	313.65	319.05	261.35	380.75	366.45	478.30	595.35
	16.0	269.14	291.40	310.19	392.89	405.17	327.15	332.95	272.95	397.25	382.95	499.55	621.50
	17.0	277.95	302.06	321.16	409.20	422.10	340.70	346.85	284.60	413.80	399.45	520.80	647.70
	18.0	286.75	312.73	332.01	425.38	438.96	354.25	360.80	296.15	430.35	415.85	542.05	673.85
	19.0	295.55	323.39	342.98	441.56	455.89	367.75	374.70	307.75	446.90	432.35	563.30	700.00
	20.0	304.30	333.99	353.90	457.81	472.81	381.25	388.60	319.40	463.40	443.35	584.50	726.15
	22.0	319.73	353.28	373.74	488.44	503.63	406.65	414.70	343.20	486.10	465.40	612.95	761.35
	24.0	335.11	372.50	393.58	519.00	534.50	432.05	440.75	367.00	508.80	487.50	641.35	796.50
	26.0	350.55	391.78	413.48	549.57	565.32	457.35	466.80	390.85	531.55	509.55	669.75	831.65
	28.0	365.99	411.06	433.26	580.13	596.19	482.75	492.85	414.65	554.20	531.65	698.20	866.85
	30.0	381.36	430.28	453.10	610.76	627.01	508.10	518.90	438.45	576.95	553.70	726.55	901.95
	35.0	407.90	477.46	502.26	687.39	704.82	571.55	583.80	494.75	634.95	609.20	796.90	989.90
	40.0	434.43	524.71	551.43	764.03	782.56	634.90	648.65	551.00	693.00	665.35	867.25	1077.90
	45.0	461.03	571.89	600.59	840.66	860.37	698.35	713.55	607.35	751.00	721.55	937.55	1165.85
	50.0	487.57	619.07	649.76	917.35	938.18	761.75	778.45	663.65	809.05	777.75	1007.85	1253.80
	55.0	514.35	666.31	698.93	993.98	1015.93	825.15	843.35	719.95	867.10	833.95	1078.20	1341.75
	60.0	541.07	713.50	748.03	1070.62	1093.74	888.55	908.20	776.25	925.10	890.15	1148.50	1429.70
	65.0	567.86	760.74	797.20	1147.25	1171.49	951.95	973.05	832.55	983.10	946.35	1218.85	1517.65
	70.0	606.61	807.98	846.36	1223.94	1249.30	1015.35	1037.95	888.85	1041.15	1002.55	1289.20	1605.60

Up to 70 kg												
Per extra kg	8.66	11.53	12.09	17.48	17.84	14.5	14.82	12.69	14.87	14.32	18.41	22.93

Note: All the above prices are in euro.

The values for shipments from European Union (E.U.) Countries (Zones 1,2,21,22) are subject to VAT. 24% & included in the above rates.

Prices for shipments to countries outside European Union (E.U.) (Zones 3,31,4,5,6,7): a) are subject to 24% VAT when issued SPIs (business / professional) b) are not charged with VAT 24% when issued HRH (individuals). VAT 24% is not included in the above rates.

INTERNATIONAL ECONOMY PRICELIST (inbound)

ZONES						
E.U.				NON E.U.		
WEIGHT	1	2	3	1	2	3
1	84.82	91.88	119.41	89.40	67.10	101.25
2	90.02	108.38	141.36	104.95	82.20	122.55
3	95.29	124.06	163.68	119.20	96.10	143.25
4	100.50	139.81	186.31	133.45	109.95	163.95
5	105.71	155.50	208.32	147.75	123.85	184.65
6	117.55	162.01	224.94	159.55	135.30	204.15
7	129.39	168.45	234.48	171.30	146.75	223.60
8	141.30	174.96	244.09	183.10	158.20	243.00
9	153.08	181.41	253.70	194.85	169.70	262.50
10	164.92	187.98	263.25	206.65	181.15	281.95
11	169.82	191.70	272.86	217.60	190.05	297.05
12	174.72	195.36	282.47	228.50	198.90	312.25
13	179.61	199.02	292.02	239.45	207.80	327.35
14	184.51	202.68	301.63	250.35	216.70	342.50
15	189.35	206.40	311.24	261.35	225.55	357.65
16	194.25	210.06	313.35	272.25	234.50	372.80
17	199.14	213.71	315.52	283.20	243.35	387.95
18	204.04	217.37	317.63	294.10	252.25	403.10
19	208.94	221.09	319.86	305.10	261.15	418.20
20	213.78	224.81	321.97	316.00	270.00	433.40
21	216.50	226.18	324.14	323.95	276.40	442.05
22	219.17	227.42	326.24	331.90	282.85	450.75
23	221.84	228.78	328.41	339.85	289.25	459.35
24	224.50	231.57	330.52	347.75	295.65	468.05
25	227.17	234.86	332.69	355.75	302.10	476.70
26	229.83	238.02	334.86	363.65	308.50	485.40
27	233.49	241.24	337.03	371.55	314.95	494.10
28	237.09	244.47	339.14	379.55	321.30	502.75
29	240.75	247.63	341.31	387.45	327.70	511.45
30	244.28	250.91	343.42	395.40	334.15	520.10
31	247.94	254.08	345.53	403.35	340.55	528.80
32	251.53	257.30	347.70	411.30	347.00	537.45
33	255.19	260.46	349.87	419.20	353.40	546.15
34	258.79	263.75	352.04	427.15	359.80	554.80
35	262.45	266.72	354.39	435.10	366.25	563.50
40	268.58	279.50	366.92	480.00	404.35	611.90
45	274.72	292.21	379.50	524.90	442.45	660.35
50	280.98	304.98	392.03	569.80	480.60	708.75
55	287.12	317.81	404.55	614.70	518.70	757.15
60	293.26	330.58	417.14	659.60	556.80	805.65
65	299.40	343.36	429.66	704.50	594.90	854.05
70	305.60	356.19	442.25	749.40	633.05	902.45
75	317.87	368.96	454.77	794.30	671.20	950.90
80	330.21	381.73	467.36	839.25	709.30	999.30
85	342.49	394.57	479.88	884.10	747.40	1047.70
90	354.83	407.28	492.40	929.00	785.55	1096.10
95	367.10	420.05	504.99	973.90	823.65	1144.60
100	379.44	432.82	517.58	1018.85	861.75	1193.00

Up to 100 kg

Per extra kilo	3.79	4.33	5.17	10.18	8.61	11.93
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Note: All the above prices are in euro.

The values for shipments from European Union (E.U.) Countries (Zones 1,2,21,22) are subject to VAT. 24% & included in the above rates.

Prices for shipments to countries outside European Union (E.U.) (Zones 3,31,4,5,6,7): a) are subject to 24% VAT when issued SPIs (business / professional)

b) are not charged with VAT 24% when issued HRH (individuals). VAT 24% is not included in the above rates.

INTERNATIONAL ZONES

COUNTRY		Zones				COUNTRY		Zones				COUNTRY		Zones			
		Outbound express	Inbound economy	Outbound express	Inbound economy			Outbound express	Inbound economy	Outbound express	Inbound economy			Outbound express	Inbound economy	Outbound express	Inbound economy
AO	Angola	7		8		CA	Canada	5	2	5	2	HN	Honduras	7	4	7	3
AZ	Azerbaijan	4		41		IC	Canary Islands	4		4		GB	Wales	1	2	2	2
PT	Azores	2		3		QA	Qatar	4	3	6	3	HU	Hungary	21	2	31	2
EG	Egypt	4	3	8	3	CF	Central African Republic	7				UG	Uganda	7		8	
ET	Ethiopia	7		8		KE	Kenya	6		8		UZ	Uzbekistan	4		41	
HT	Haiti	7		8		CN	China, People's Republic of	6	3	6	3	UA	Ukraine	3		4	
CI	Ivory Coast (Côte d'Ivoire)	7		8		KG	Kyrgyzstan	4		41		UY	Uruguay	7		7	
AL	Albania	3		4		KI	Kiribati	7				PK	Pakistan	6		6	
DZ	Algeria	7		8		KM	Komoros (Islands)	7		8		PW	Palau	7			
AS	American Samoa	7		8		CO	Colombia	7	4	7	3	PA	Panama	7	4	7	3
TL	East Timor	7				CD	Congo, Democratic republic of	7		8		PG	Papua New Guinea	7			
AI	Anguilla	7		8		CG	Congo (Brazzaville)	7		8		PY	Paraguay	7		7	
AD	Andorra	3	4			RS	Kosovo	3		4		VI	Virgin Islands (US)	7		8	
							Kosrae (Micronesia, Federated States of)	7				PE	Peru	7	4	7	3
AG	Antigua and Barbuda	7		8		CR	Costa Rica	7	4	7	3	PL	Poland	21	2	31	2
AR	Argentina	7	4	7	3	CU	Cuba	7				FM	Ponape (Micronesia, Federated States of)	7			
AM	Armenia	4		6		KW	Kuwait	4	3	6	3	PT	Portugal (Excluding Azores and Madeira)	2	2	3	2
AW	Aruba	7		8		CK	Cook Islands	7				PR	Puerto Rico	5		5	2
AF	Afghanistan	6				AN	Curaçao (Netherlands Antilles)	7		8		CV	Cape Verde Islands	7		8	
AU	Australia	6	3	7	3	HR	Croatia	21		4		MK	Macedonia (FYROM)	3		4	
AT	Austria	2	1	1	1	CY	Cyprus	1		1		RE	Reunion	7		8	
VU	Vanuatu	7				LA	Laos	7		6		MP	Rota (Northern Mariana Islands)	7		8	
BE	Belgium	1	1	1	1	LS	Lesotho	6				RW	Rwanda	7			
VE	Venezuela	7	4	7	3	LV	Latvia	22	3	32	2	RO	Romania	22	3	32	2
BM	Bermuda	7		8		BY	Belarus (Byelorussia)	3		4		RU	Russia	3		61	
VN	Vietnam	6		6	3	LB	Lebanon	4		6		VC	St. Vincent and the Grenadines	7		8	
VG	Virgin Gorda (British Virgin Islands)	7		8		LR	Liberia	7		8		AN	St. Eustatius (Netherlands Antilles)	7		8	
BO	Bolivia	7		7		LY	Libya	7		8		KN	St. Kitts (St. Christopher)	7		8	
BA	Bosnia-Herzegovina	3		4		LT	Lithuania	22	3	32	2	KN	St. Christopher (St. Kitts)	7		8	
BG	Bulgaria	22	3	32	2	LI	Liechtenstein	31	4	4	3	VI	St. Croix (US Virgin Islands)	7		8	
BR	Brazil	7	4	7	3	LU	Luxembourg	2	1	1	1	AN	St. Maarten (Netherlands Antilles)	7		8	
VG	British Virgin Islands	7		8		YT	Mayotte	7		8		GP	St. Martin (Guadeloupe)	7		8	
FR	France	1	1	2	2	GG	Channel Islands (Guernsey)	3	4	4	3	GP	St. Barthelemy	7		8	
GF	French Guyana	7				JE	Channel Islands (Jersey)	3	4	4	3	VI	St. John (US Virgin Islands)	7		8	
PF	French Polynesia	7		8		MG	Madagascar	7		8		VI	St. Thomas (US Virgin Islands)	7		8	
PS	Gaza (West Bank)	4	3	6	3	PT	Madeira	2		3		MP	Saipan (Northern Mariana Islands)	7		8	
DE	Germany	1	1	1	1	MO	Macao	7	4	6	3	AN	Saba (Netherlands Antilles)	7		8	
GE	Georgia	4		41		MY	Malaysia	6	3	6	3	SM	San Marino	3	4	4	3
FM	Yap (Micronesia, Federated States of)	7				MW	Malawi	7		8		LC	St. Lucia	7		8	
GI	Gibraltar	3		4		MV	Maldives	7				SA	Saudi Arabia	4	3	6	3
GM	Gambia	7		8		ML	Mali	7		8		SN	Senegal	7		8	
GA	Gabon	7		8		MT	Malta	22		32		ES	Ceuta				
GH	Ghana	7		8		MU	Mauritius	7		8		RS	Serbia	3		4	
GU	Guam	7		8		MP	Northern Mariana Islands	7		8		SC	Seychelles	7		8	
GP	Guadeloupe	7		8		MA	Morocco	7		8		SG	Singapore	6	3	6	3
WF	Wallis and Futuna Islands	7				MH	Marshall Islands	7				SL	Sierra Leone	7		8	
GT	Guatemala	7	4	7	3	MQ	Martinique	7		8		GB	Scotland	1	2	2	2
GY	Guyana	7		7		MR	Mauritania	7		8		SK	Slovak Republic	21	2	31	2
GN	Guinea	7		8		ES	Melilla					SI	Slovenia	21	2	31	2
GQ	Equatorial Guinea	7				MX	Mexico	5	2	5	2	SB	Solomon Islands	7			
GW	Guinea Bissau	7		8		FM	Micronesia (Federated States of)	7				SO	Somalia	7			
GD	Grenada	7		8		MN	Mongolia	6		8		SZ	Swaziland	6			
GL	Greenland	4				MZ	Mozambique	7				SD	Sudan	7			
DK	Denmark	2	3	3	2	MD	Moldova	3		4		SE	Sweden	2	3	3	2
DM	Dominica	7		8		MC	Monaco	1	1	2	2	SR	Suriname	7		7	
DO	Dominican Republic	7	4	8	3	ME	Montenegro	3		4		LK	Sri Lanka	7		6	
PS	West Bank (Gaza)	4	3	6	3	MS	Montserrat	7		8		SY	Syria	4		8	
WS	West Samoa	7		8		BD	Bangladesh	7		6		TW	Taiwan	6	3	6	3
SV	El Salvador	7	4	7	3	BB	Barbados	7		8		TH	Thailand	6	3	6	3
CH	Switzerland	31	4	4	3	AG	Barbuda (Antigua)	7		8		PF	Tahiti	7		8	
GR	Greece	99		99		BS	Bahamas	7		8		TZ	Tanzania	7		8	
ER	Eritrea	7		8		BH	Bahrain	4	3	6	3	TJ	Tajikistan	4			
EE	Estonia	22	3	32	2	BZ	Belize	7				TC	Turks and Caicos Islands	7			
ZM	Zambia	7		8		BJ	Benin	7		8		JM	Jamaica	7		8	
ZW	Zimbabwe	7		8		AN	Bonaire (Netherlands Antilles)	7		8		DJ	Djibouti	7		8	
AE	United Arab Emirates	4	3	6	3	BW	Botswana	7		8		MP	Pinian (Northern Mariana Islands)	7		8	
US	United States	5	2	5	2	BF	Burkina Faso	7		8		TO	Tonga	7			
VC	Union Island (St. Vincent and the Grenadines)	7		8		BI	Burundi	7				TG	Togo	7		8	
GB	United Kingdom	1	2	2	2	BT	Bhutan	7		6		VG	Tortola (British Virgin Islands)	7		8	
JP	Japan	6	3	6	3	BN	Brunei	7		6		TV	Tuvalu	7			
IN	India	6	3	6	3	NA	Namibia	7		8		TR	Turkey	3	1	4	1
ID	Indonesia	6	3	6	3	NZ	New Zealand	6		7		TT	Turkmenistan	7		8	
JO	Jordan	4		6		NC	New Caledonia	7		7		FM	Trinidad and Tobago	7			
IQ	Iraq	4	3			KN	Nevis (St. Kitts)	7		8		TD	Chad	7		8	
IR	Iran	7				NP	Nepal	7		6		CZ	Czech Republic	21	2	31	2
IE	Ireland, Republic of	2	2	2	2	NE	Niger	7		8		TN	Tunisia	7		8	
EC	Ecuador	7	4	7	3	NG	Nigeria	6		8		YE	Yemen, Republic of	4		6	
IS	Iceland	4		4		NI	Nicaragua	7	4	7	3	FO	Faroe Islands	4			
ES	Spain (excluding Canary Islands, Ceuta and Melilla)	2	2	2	2	NO	Norway	31	4	4	3	PH	Philippines	6	3	6	3
IL	Israel	4	3	6	3	ZA	South Africa	6		8		FI	Finland	2	3	3	2
IT	Italy	1	1	1	1	KR	Korea, South	6	3	6	3	FJ	Fiji	7		8	
KZ	Kazakhstan	4		41		NL	Netherlands, The (Holland)	1	1	1	1	CL	Chile	7	4	7	3
KY	Cayman Islands	7		8		AN	Antilles, Netherlands	7		8		HK	Hong Kong	6	3	6	3
CM	Cameroon	7		8		OM	Oman	4	3	6	3						
KH	Cambodia	7		6													

ADDITIONAL INTERNATIONAL SERVICES	
Services	Charge
Cash on Delivery (for EU countries, with a maximum amount of collection 5.000 €)	1% of the amount received / Minimum charge 15.00 €
Delivery on Saturday. Delivery on Saturday in the biggest European cities.	49.00 €
Express 9:00 am	<i>For charges please contact Customer Service</i>
Express 10:30 am	(801- 11 000- 11)

Note:

- Following an agreement.
- VAT 24% is not included in the above rates.

INSURANCE SERVICE

AUTOMATIC INSURANCE

Each shipment that is carried out through Speedex network and not included in the prohibited postal items is automatically insured as following:

Compensation	Domestic	International
Envelops/ documents : cost of reproduction or replacement of lost or destroyed items	Up to 50.00 euro	up to 100 USD
Parcels : loss, part or full content destruction	Up to 100.00 euro	Up to 100 USD

ADDITIONAL INSURANCE SERVICE

1. DOMESTIC SHIPMENTS

Customer can insure the domestic shipment, with insurance cost **0,6%** of the insured shipment value.

Insurance consists of total cover of content up to the amount of declared value of 3000 euro, for loss, part or full destruction, if the parcels are packaged sufficiently and at the sender's own risk.

Shipments with declared value over 3.000 euro are transferred and insured upon agreement and approval with the SPEEDEX Insurance Cover Department.

2. INTERNATIONAL SHIPMENTS

Customer can insure the **international** shipments, with insurance cost **1%** of the insured shipment value.

Minimum insurance charge : 4,50 euro

Maximum declared value is 50.000 USD per parcel

SPEEDEX does not undertake consequential damage in any case.

EUROPE ECONOMY

Road Delivery from Greece to Europe (Outbound)
Door to Door with DPD CLASSIC

	ZONE 1	ZONE 2	ZONE 3	ZONE 4
WEIGHT (kg.)	Price (€)	Price (€)	Price (€)	Price (€)
0 - 3	27.00	25.00	27.00	57.00
3.01 - 7	30.00	30.00	42.00	59.00
7.01 - 15	36.00	31.00	47.00	65.00
15.01 - 31.5	39.00	31.00	49.00	68.00
Destination	AUSTRIA, HUNGARY	GERMANY	BELGIUM, CROATIA, CZECH REPUBLIC, DENMARK, FRANCE, ITALY, LUXEMBOURG, HOLLAND, POLAND, SLOVAKIA , SLOVENIA, UK	ESTONIA, FINLAND, IRELAND, LATVIA, LITHUANIA, PORTOGAL, SPAIN, SWEDEN

Note: VAT 24% included in the above rates.

SERVICE DESCRIPTION

1. The cost efficient international transport service **from Greece to European destinations**, which is available to anybody, with the guarantee of **DPD** - one of the largest European road transport network.
2. The service is provided with sender charge only.
3. You can easily query the shipment at all stages with track & trace web tool.
4. Each parcel is a separate shipment.
5. A shipment could contain one package with maximum weight of 31.5 kg.
6. Maximum dimensions:
 - (the maximum size of the package) up to 175 cm.
 - Maximum dimensions in cm: the sum of the length + the doubled sum of the height and width must not exceed 300 cm.
7. Minimum dimensions of: 22.9 cm x 16.2 cm,

EUROPE ECONOMY **Collection Request (CR)**

Road Delivery from Europe to Greece (Inbound)
Door to Door with DPD CLASSIC Collection Request (CR)

	ZONE 1	ZONE 2	ZONE 3	ZONE 4
WEIGHT (kg.)	Price (€)	Price (€)	Price (€)	Price (€)
0 - 3	34.00	34.00	44.00	58.00
3.01 - 7	36.00	36.00	46.00	60.00
7.01 - 15	41.00	41.00	49.00	66.00
15.01 - 31.5	43.00	43.00	51.00	69.00
Destination	AUSTRIA, HUNGARY	GERMANY	BELGIUM,CROATIA, CZECH REPUBLIC, DENMARK, FRANCE, ITALY, LUXEMBOURG, HOLLAND, POLAND, SLOVAKIA , SLOVENIA, UK	ESTONIA, FINLAND, IRELAND, LATVIA, LITHUANIA, PORTOGAL, SPAIN, SWEDEN

Note: VAT 24% included in the above rates.

SERVICE DESCRIPTION

1. The cost efficient international transport service **from European destinations to Greece**, which is available to anybody, with the guarantee of **DPD** - one of the largest European road transport network.
2. The service is provided with recipient charge only.
3. You can easily query the shipment at all stages with track & trace web tool.
4. Each parcel is a separate shipment.
5. A shipment could contain one package with maximum weight of 31.5 kg.
6. Maximum dimensions:
 - (the maximum size of the package) up to 175 cm.
 - Maximum dimensions in cm: the sum of the length + the doubled sum of the height and width must not exceed 300 cm.
7. Minimum dimensions of: 22.9 cm x 16.2 cm,

INDICATIVE DELIVERY TIME

ZONE	COUNTRY	DELIVERY TIME
Zone 1	Austria	4 - 5 working days
Zone 1	Hungary	3 - 5 working days
Zone 2	Germany	4 - 6 working days
Zone 3	Belgium	5 - 7 working days
Zone 3	Croatia	4 - 6 working days
Zone 3	Czech Republic	4 - 6 working days
Zone 3	Denmark	5 - 7 working days
Zone 3	France	4 - 6 working days
Zone 3	Italy	4 - 6 working days
Zone 3	Luxemburg	5 - 7 working days
Zone 3	Holland	5 - 7 working days
Zone 3	Poland	4 - 6 working days
Zone 3	Slovakia	4 - 5 working days
Zone 3	Slovenia	4 - 6 working days
Zone 3	United Kingdom	5 - 7 working days
Zone 4	Estonia	5 - 7 working days
Zone 4	Finland	6 - 9 working days
Zone 4	Ireland	5 - 8 working days
Zone 4	Latvia	5 - 7 working days
Zone 4	Lithuania	5 - 7 working days
Zone 4	Portugal	6 - 9 working days
Zone 4	Spain	5 - 8 working days
Zone 4	Sweden	6 - 8 working days

Shipment Insurance

Each shipment, processed and not included in the prohibited postal items for carriage, is automatically insured for damage, loss or destruction in the amount of up to 50 euro for documents and 100 euro for parcels.

Additional Consignment Insurance

Customer can completely insure shipments of great value, with a competitive insurance rate.

VALUE OF SHIPPED ARTICLES	% OF THE INSURED VALUE
Up to 1500 €	1%

Extra Charges

For delivery to some islands (see the list with post codes) there is an additional fee of 18€ added (including VAT 24%).

Germany:

18565, 25846-25847, 25849, 25859, 25863, 25869, 25929-25933, 25938-25942, 25946-25949, 25952-25955, 25961-25970, 25980, 25985-25986, 25988-25990, 25992-25994, 25996-25999, 26465, 26474, 26486, 26548, 26571, 26579, 26757, 27498, 83209, 83256

Denmark:

3700, 3720, 3730, 3740, 3751, 3760, 3770, 3782, 3790, 4592, 5960, 5970, 5985, 6720, 7884, 8305, 8592, 9940, 9950, 9960

Estonia:

62601, 88001-88005, 91217, 91301-91320, 92001-92420, 93001-94799, 96028, 96098

Italy:

25050, 30010, 30012, 30100-30126, 30131-30133, 30135, 30141, 4020, 4027, 57030-57039, 58012, 58019, 7024, 7046, 71040, 80070-80071, 80073-80077, 80079, 90010, 9014, 91017, 91023, 92010, 98050, 98052, 98055

Finland:

22100-22101, 22120, 22130, 22140, 22150, 22160, 22220, 22240, 22270-22271, 22310, 22320, 22330, 22340, 22410-22411, 22430, 22520, 22530, 22550, 22610, 22630, 22710, 22720, 22730, 22810, 22820, 22830, 22840, 22910, 22920, 22930, 22940, 22950

France:

17111, 17123, 17190, 17310, 17370, 17410, 17480, 17550, 17580, 17590, 17630, 17670, 17740, 17880, 17940, 20000-20999, 22870, 26780, 29242, 29253, 29259, 56360, 56590, 56780, 56840, 85330, 85350

Holland:

1156AA-1156ZZ, 1791AA-1797ZZ, 8881AA-8884ZZ, 8891AA-8897ZZ, 8899AA-8899ZZ, 9161AA-9164ZZ, 9166AA-9166ZZ

Sweden:

10005, 13000-13099, 13025, 13033-13034, 13036, 13038-13039, 13042-13043, 13055-13056, 37020-37023, 37025-37029, 37042-37043, 38060-38099, 38500-38599, 38700-38799, 43080-43099, 47100-47499, 62000-62999, 76019

POSTAL CODES NOT SERVED BY EUROPE ECONOMY SERVICES

Denmark:

3900-3999

France:

00001-00030, 00100-00151, 00153-00299, 00361-00429, 00500-00699, 00750-00999, 96000-97999, 97100-97499, 98100-98999

Italy:

47031, 47890-47899

CLARIFICATIONS FOR EUROPE Economy Services

The times shown are statistical (the usual transit time to major cities in shown countries). For shipments, addressed to islands and remote places, eligible for customs' processing, with incomplete or non-existent address, or without contact information for the sender/receiver, as well as for door-to-door shipments, the estimated delivery time can be extended. All Delivery times quoted are approximate and relate in working days, counted from the date of departure from Thessaloniki as the first attempt of delivery to the recipient's address.

The packaging of the shipment is a responsibility of the sender. Appropriate packaging is a guarantee for the security of the parcel. Shipments containing documents must be placed in a cardboard envelope. Separate parcels joined by duct tape are not accepted. They must be placed in a larger, solid container.

Returned parcels: same price for delivery.

The service is provided only for credit account customers.

BALKANS ECONOMY

Economy Delivery from Greece to Bulgaria, Romania.
(Door-to-Door)

	BULGARIA	ROMANIA
WEIGHT (kg.)	Price (€)	Price (€)
0 – 3	12.00	14.70
3.01 – 7	15.00	18.40
7.01 – 10	18.00	23.30
10.01 – 20	27.00	30.80
20.01 - 30	36.00	43.20
Per extra kg	1.50	2.00

Note: VAT 24% included in the above rates.

CYPRUS ECONOMY - Airtransfer

(Door-to-Door)

Note: VAT 24% included in the above rates.

CYPRUS - Airtransfer	
WEIGHT (kg.)	Price (€)
0 – 2	17.00
Per extra kg	5.00
Cash on delivery (extra charge)	5.00

CYPRUS ECONOMY- Seatransfer

(Door-to-Door)

CYPRUS - Seatransfer	
WEIGHT (kg.)	Price (€)
0 – 3	9.00
3.01 – 5	12.00
5.01 – 10	19.00
10.01 – 20	30.00
Per extra kg	2.00
Cash on delivery (extra charge)	4.00

Note: VAT 24% included in the above rates.

SERVICE DESCRIPTION

1. Door to Door transport in a competitive rate from Greece to Bulgaria, Romania, Cyprus.
2. This service is provided only by charging shipping.
3. Reverse service from Bulgaria, Romania to Greece is supported at the same rates by charging addressee.
4. Shipments' monitoring is carried out with electronic tracking in all stages of shipments' conveyance.
5. Biggest weight 35 kg per shipment.
6. The maximum dimensions are: Upper height: 175cm and length +2 by the width +2 by the height, it should not exceed 300cm.
7. The minimum dimensions per shipment are 22.9cm x 16,2cm
8. The biggest weight between natural and volumetric is applied during charge.

INDICATIVE DELIVERY DAYS

Destination	BULGARIA	ROMANIA	CYPRUS
Attica – Central & Northern Greece	1 – 3 days	1 – 3 days	1 – 3 days (Airtransfer) 5 – 7 days (Seatransfer)
Peloponnese – Islands – Western Greece	2 – 4 days	2 – 4 days	2 – 4 days

Shipment Insurance

Each shipment, processed and not included in the prohibited postal items for carriage, is automatically insured for damage, loss or destruction in the amount of up to 50 euro for documents and 100 euro for parcels.

Additional Shipments Insurance.

Customer can completely insure shipments of great value, with a competitive insurance rate.

VALUE OF SHIPPED ARTICLES	% OF THE INSURED VALUE
Up to 1500 €	1%

CLARIFICATIONS FOR BALKANS & CYPRUS Economy Services

The times shown are statistical (the usual transit time to major cities in shown countries). For shipments, addressed to islands and remote places, eligible for customs' processing, with incomplete or non-existent address, or without contact information for the sender/receiver, as well as for door-to-door shipments, the estimated delivery time can be extended. All Delivery times quoted are approximate and relate in working days, counted from the date of departure from Thessaloniki as the first attempt of delivery to the recipient's address.

The packaging of the shipment is a responsibility of the sender. Appropriate packaging is a guarantee for the security of the parcel. Shipments containing documents must be placed in a cardboard envelope. Separate parcels joined by duct tape are not accepted. They must be placed in a larger, solid container.

Returned parcels: same price for delivery.

The Balkans Economy services is provided only for credit account customers.

USEFUL INFORMATIONS & EXPLANATIONS

VOLUME CHARGE:

The charge for each shipment depends on the combination of size and weight (volumetric system of the International Air Transport Association IATA). If the volumetric weight of the shipment is greater than the actual weight (cases of light but voluminous shipments), then the charge is based on the volumetric weight and is calculated by multiplying the shipment's three dimensions and then by dividing by 5.000.

$$\text{Volumetric Weight (in kg)} = \frac{(\text{length}) \times (\text{width}) \times (\text{height}) \text{ in cm}}{5.000}$$

TYPES OF CHARGES:

Both international and domestic dispatches can be claimed either from the sender or the recipient unless the latter refuses to accept the cost. In this case, the parcel is turned back to the sender at his/her cost. All mentioned prices are valid only for shipments at sender's charge.

The repayment of the costs of dispatches can be done either in cash or on credit, given that the customer has signed a special agreement.

TRANSPORTATION TERMS:

The terms at the back side of the voucher, are in effect for all shipments undertaken by **SPEEDEX**.

WORKING DAYS:

Working Days are the days from Monday to Friday, excluding national and local holidays/feasts.

PROHIBITED POSTAL ITEMS:

Speedex does not undertake the transport and handling of items with the following content:

Money, Fragile articles-not sufficiently packaged, active bank cards, prepaid cards for phone or mobile connection, gold in any form, gold clocks, jewels, precious metals, precious stones, antiquities, objects of art, irreplaceable documents or objects, personal mail, food that may turn rotten, medications, stamps, plants, drugs, explosives, guns or parts of guns, animals, pornographic material and all banned postal items according to IATA.

WORKING HOURS FOR SPEEDEX POINTS OF SERVICE:

The regular working hours of SPEEDEX stores are from 08:00 to 20:00 Monday to Friday and from 09:00 to 15:00 on Saturday.

DOOR-TO-DOOR:

Collection and delivery of every consignment at the point of principal suggestion.

RECEPTION-TO-DOOR:

The shipper delivers the consignment to a SPEEDEX service point and delivery is made to the recipient's address,

DISTANT & INACCESSIBLE DESTINATIONS:

Speedex with an extended shops network supports the whole country, arriving at 14.000 destinations.

These destinations are classified into 3 categories, according to the distance from the closest Speedex store.

- Inside City limits
- Distant destinations
- Inaccessible destinations

More information is available on the site www.speedex.gr

PACKAGING:

The client has full responsibility for the total packaging of the shipments.

In reference to the transportation of parcels and documents through the delivery and handling system of "SPEEDEX", the Sender agrees with the terms and conditions outlined herein. Any person involved - representative, agent or "SPEEDEX" employee, the Sender or the recipient - shall not be entitled to amend or cancel any of the terms and conditions included herein.

ARTICLE 1: "SPEEDEX" Consignment Note constitutes an unnegotiable document and the Sender recognizes that the said document was filled in by him/herself or "SPEEDEX" on his/her account. The Sender declares and agrees that he/she is the owner or holder or owner's representative or holder's representative of the items to be transported. Furthermore, the Sender declares that he/she hereby unconditionally agrees with SPEEDEX's terms of transportation both with regard to him/herself and in the capacity of the representative of the principal, owner or holder of the items to be transported.

ARTICLE 2: The Sender warrants that the item to be transported: a) is not included in the items prohibited by «SPEEDEX»; b) marks properly the required details of the sender and the recipient; c) has been properly packed, so that safe handling would be ensured. Any additional expenses that might occur during consignment (i.e. return or storage) of the shipment shall be paid by the Sender / Principal.

ARTICLE 3: "SPEEDEX" reserves the right, but is not obliged, to open and inspect the shipment that has undertaken to consign. Furthermore, the company has the right to refuse the acceptance of the item, provided the Sender refuses the said inspection.

"SPEEDEX" has the right to interrupt the shipping of an item, when there is evidence that this falls under the category of prohibited items or if the Sender has not provided sufficient or correct details for the shipping for any reason whatsoever or finally, if the necessary documents required by the competent customs authorities have not been submitted.

ARTICLE 4: "SPEEDEX" has the right to withhold or refuse the delivery of any item transported until full repayment of any expenses occurred (fares - duties - bills of lading, etc.) as a result of the said transportation or any prior expenses is ensured.

ARTICLE 5: "SPEEDEX" undertakes the consignment of shipments by charging the recipient with its fees. In case of non-payment of the said fees for any reason whatsoever, the Sender shall assume the obligation of paying "SPEEDEX".

ARTICLE 6: "SPEEDEX" consigns any kind of shipment (i.e. purchase, cash on delivery, etc.) even following a non written order (i.e. electronic, telephone). In this case, the principal assumes the rights and obligations of the sender referred to in the Consignment Note.

ARTICLE 7: In case of loss or damage of the item, document or parcel delivered, SPEEDEX's liability shall be limited to the smallest amount amongst the following: **7.1)** Up to the amount of 50.00€ for documents and up to the amount of 100 00€ for parcels (domestic shipments); **7.2)** UP to the respective amount in EURO of USD 100.00 for international shipments; **7.3)** the actual cost of acquisition of documents or items, without taking into consideration its market value or their specific value for the sender, the recipient or any third person up to the amounts mentioned herein above. The actual cost of acquisition shall be the cost of replacement or reproduction of documents and the cost of purchase, repair or replacement of items (taking into consideration their condition upon acceptance), as being evidenced by the relevant documents produced. The foregoing shall also apply for shipment with a declared value, without though being insured with "SPEEDEX". In any case, the provisions of specified in Decision no. 688/52 (B' 1412/2013) of Hellenic Telecommunications and Post Commission (E.E.T.T.) shall apply.

"SPEEDEX" enters into an agreement with the Principal / Sender on basis of strict limitation of its liability for direct loss only and up to the limits outlined herein above. In no case is the company liable for any other kind of loss or damage (including for instance the incidental and consequential damage, loss of profit, loss of business, etc.) due to any reason whatsoever, even in case the risk of such a loss or damage was notified to "SPEEDEX" prior or following the acceptance of the shipment. Any claims raised by the Principal / Sender or any third party shall be limited to only one claim per shipment, whereas its settlement shall constitute the final and complete settlement for any loss or damage with regard to the shipment. In no case may "SPEEDEX" know the exact content of all shipments. The Principal / Sender unconditionally agrees that the value of the content - in case he/she has not insured the content through "SPEEDEX" by paying the relevant price - is in any case lower than the limits specified in articles 7.1 and 7.2 and the Principal / Sender shall be liable for any deviations of the above limits, in any case of loss or damage caused to the Shipment

ARTICLE 8: The Principal/Sender may proceed with the insurance coverage of his/her shipments through the insurance company collaborating with "SPEEDEX", being encumbered with the respective cost of insurance amounting to 0.6% on the insured value (Domestic delivery services) and 1% on the insured value (International delivery services). The insurable value should be referred to the predefined field in the Consignment Note and may be certified by relevant lawful documents. For shipments of a value exceeding 3.000€, the transportation and insurance coverage of consignments may be effected following communication and special agreement (in writing via FAX) with the company. It is explicitly agreed that in case the Principal/Sender insures the items to be transported by "SPEEDEX" with another insurance company of his/her selection (except for the insurance coverage here by provided by "SPEEDEX"), the total liability of "SPEEDEX" assumes against the Principal/Sender and consequently, against any Insurance company and any third person shall not exceed the amounts specifically agreed and outlined herein above (article 7, 7.1 and 7.2). In this case, the Principal / Sender or the third party declares and warrants to "SPEEDEX" that the liability reduction waiver of the insurance company against the carrier has been included in the insurance, whereas the Principal/Sender or any third party shall be held liable against the company for any loss that may occur, as a result of the non-inclusion of the above term in the insurance coverage. It is obvious that any damage, loss or theft of the item provenly due to "SPEEDEX" is a prerequisite for the payment of any amount of compensation on behalf of "SPEEDEX".

ARTICLE 9: "SPEEDEX" shall make every effort and proceed as necessary to deliver every item, in accordance with the standard delivery schedule, as being specified in the official webpage of the company www.spedex.gr. Any incorrect understanding of the Principal / Sender or unbidden indication - marking on the Consignment Note or the shipment with regard to the delivery times shall not be valid and shall not be binding for the company. In case of delay in the delivery of a shipment on its its evident and proven liability, "SPEEDEX" shall not be held liable for any loss or damage caused exceeding the limits specified in Decision no. 688/52 (B' 1412/2013) of Hellenic Telecommunications and Post Commission (E.E.T.T.).

In particular, any compensation as a result of delay in the delivery of an item may not exceed the compensation paid for loss of insured shipments, as specified in Article 7, 7.1 and 7.2. The maximum limits of compensation specified shall be accepted by the Principal / Sender, who shall waive of any other possible claim for additional incidental and consequential damage, loss of profit, loss of business, etc. as a result of any reason whatsoever. The foregoing shall apply even if the possibility of such a loss was notified to "SPEEDEX" prior or following the acceptance of the shipment. However, in no case will «SPEEDEX» be held liable for any delay in accepting, transporting or delivering an item or for any loss, damage, failure, bad delivery or non-delivery whatsoever that is due to force majeure or unpredictable causes such as for instance: **a)** extraordinary occurrences beyond reasonable human control (accident, bad weather, delay of means of transportation, criminal acts, etc.); **b)** acts and omissions or wrongful instructions given by the sender or the recipient or any third party with interest in the said delivery; **c)** the nature of the item that may suffer a special damage, alteration or damage, i.e. delicate foodstuff, magnetic means, etc. In any case, SPEEDEX's liability with regard to the shipment transported shall cease to be in force upon the delivery of the shipment to the Recipient. The Recipient's signature with the inclusion of the delivery details on the Consignment Note, without the written indication of any Reservation, shall constitute a firm evidence of the correctness of delivery.

ARTICLE 10: Any claim raised by the Sender should be notified in writing to the headquarters of "SPEEDEX" or its closest agent or representative within 6 months from the date of acceptance of the shipment by "SPEEDEX". No claim shall be accepted following the lapse of the above deadline.

ARTICLE 11: "SPEEDEX" shall not undertake the shipping and transportation of the following documents and items: money - fragile items that are not properly packed - activated bank cards - telephony cards (mobile or not) - gold in any form whatsoever - golden watches - jewellery - precious stones & metals - antiquities - works of art - non reproducible documents or items (such as personal mail/films / video, stamps, lottery tickets, antiquities) - weather able foodstuff plants - narcotics - flammable, explosive and radioactive materials - biological materials - infectious, corrosive and poisonous substances - types or parts of armament - animals pornographic materials and General Items whose transportation is prohibited under international conventions or Organizations (IATA, ICAO) and/or provisions of the Community and/or National Legislation. "SPEEDEX" is not obliged to inspect the content of the item to be transported and the Sender solemnly declares that the shipment does not contain any of the items mentioned herein above.

ARTICLE 12: Any item to be transported shall be weighed / volumetrically weighed at the company's premises and its pricing shall be effected based on the said weight and independently of the weight declared by the sender. The charge for each shipment shall be calculated based on the greatest weight between actual weight and volumetric weight

ARTICLE 13: In case the item is impossible, for some reason, to be delivered to the recipient or to be returned to sender, then it shall remain for a period of six (6) months from the last unsuccessful attempt of delivery at the Company's warehouse at the expense of the sender. Following the lapse of the said 6-month period, the item shall be deemed as finally undeliverable and its destruction procedure shall commence, following the relevant destruction protocol drawn up by the company. The items that have been officially retained or the items of a value of less than 100.00€ based on the sender's declaration shall be exempt from the said procedure and shall be rendered to the Hellenic Telecommunications and Post Commission (E.E.T.T.).

ARTICLE 14: Any dispute shall be settled either in an amicable way through the written communication between the user and "SPEEDEX" or with the constitution of a Committee for the Settlement of Disputes: "SPEEDEX" following a relevant request shall constitute a Committee for the Settlement of Disputes.

ARTICLE 15: Any legal dispute between "SPEEDEX" and the user shall be subject to the exclusive jurisdiction of the Courts of Athens.